

VOLUNTEER PROGRAM

Catherine Dueñas and Terry Friedman

It was the best of times and the most challenging of years for the Volunteer Program. With the opening of the Joseph and Mary Grimshaw Egyptian Gallery in May 1999, the activity level in the Volunteer Office began to accelerate as we increased our efforts to accommodate the numerous requests for docent-led tours for school groups and adult audiences. The months of planning, training, and preparation helped us to focus on the program's resources and mission, while at the same time continue to motivate participation, sustain interest, and generate enthusiasm within the volunteer corps for both museum and outreach programs.

Tours

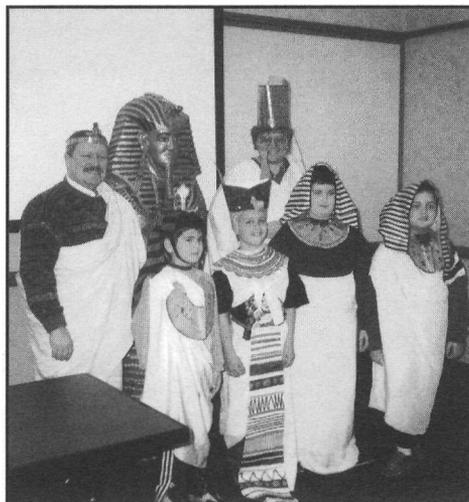
The official start of scheduled docent-led tours of the Egyptian Gallery was 27 September 1999. Throughout the preceding summer months, docents familiarized themselves with the new gallery space. They utilized the time to learn more about the objects as well as to practice interactive touring techniques. Museum Docents were delighted to be back at work in the beautiful Joseph and Mary Grimshaw Egyptian Gallery. Along with the return of tours in the mu-



Emily Teeter leads group of docents and volunteers through newly opened Joseph and Mary Grimshaw Egyptian Gallery. Photograph by Terry Friedman

seum, we reinstated the Docent Captain System for organizing morning and afternoon shifts. We would like to thank all of our museum Docent Captains for making the Museum Tours Program run so efficiently and successfully. We are grateful to Debbie Aliber, Erl Dordal, Ira Hardman, Mary Harter, Teresa Hintzke, George Junker, Nina Longley, Masako Matsumoto, Georgie Maynard, Roy Miller, Stephen Ritzel, Lucie Sandel, Deloris Sanders, Larry Scheff, Anne Schumacher, and Carole Yoshida. We could never have had such a successful year without their support.

With the increased activity within the volunteer corps, we again began to track the number of volunteer service hours per week. Volunteers now sign a time log each time they perform a volunteer function. This daily record helps to tabulate important statistical information for writing grant proposals to support the museum as well as the Museum Education and Volunteer Programs.



Stephen Ritzel takes a moment to pose with Tut and several children during Docent Outreach visit at Central Library in Schaumburg. Photograph by Terry Friedman

Outreach

The Outreach Program continued to receive accolades and praise from students, educators, parents, and adults throughout metropolitan Chicago. The program has steadily grown in popularity over the past four years. Our audience base remains diverse and represents groups of all ages and cultural backgrounds. Even with the reopening of the Egyptian Gallery, many schools and community groups continue to request an outreach visit to further enhance their museum experience. The teachers feel that the slide presentation accompanied by the hands-on activities increases the students' background knowledge and thus prepares them better for the museum visit.

The Outreach Program achieved a major milestone this year. On 7 May 2000 at Abbott Middle School in Waukegan, Illinois, over 700 students were served in a single day as part of a school-wide multi-ethnic festival.

We have received many generous donations to the Outreach Program during this past year. From colorful costumes to creative hands-on activities and videos, volunteers continue to invest their time and talents helping to bring to life the "wonders of the ancient near east" through in-school docent-led learning experiences.

We would like to recognize the efforts of Denise Paul and Anne Schumacher, who compiled and cataloged written descriptions of the Egyptian materials contained in the outreach bins. Thank you for producing a valuable educational resource for the Outreach Program.



Karen Terras and beautiful Egyptian princess admire replica of King Tut's coffin during Docent Outreach visit to Hawthorne Library. Photograph by Terry Friedman



These students from Abbott Middle School in Waukegan, Illinois, were part of a group who participated in ancient Egyptian and Mesopotamian fashion show. Photograph by Catherine Dueñas

Donations

Throughout this past year, volunteers gave most generously with their financial support, contributions, and commitment to the program's success.

Our thanks and appreciation to Masako Matsumoto whose gift will help us purchase handsome new name tags for the volunteers.

We would like to voice a special note of thanks to Betty Baum for helping the Volunteer Program update its office equipment. Her gift provided the funds to purchase a new state-of-the-art iMac computer for the Volunteer Program and a laser printer for Museum Education.

We would also like to take this opportunity to acknowledge, and express our gratitude for, the many generous memorial donations that were contributed to the Oriental Institute in memory of George Junker.

Volunteer Recruitment and Training

Although a formal volunteer training class was not offered this year, several enthusiastic and highly motivated individuals were recruited. Through independent study and group mentoring, they were able to join the program. We applaud their determination and hard work. Welcome aboard to Joe Diamond, Tom Duda, Louis Gudger, Nancy Huth, Sriram Kanteti, Nicholas Lezak, Sherif Marcus, Ila Patlogen, and Roxanne Volkmann.



Tim Cashion presents Mary Shea with gift certificate award for twenty years of service to Volunteer Program as Catherine Dueñas looks on. Photograph by Jean Grant

Our appreciation and thanks to Mari Terman, who completely revised, streamlined, and updated the volunteer application form. Thanks to her efforts, we now have a concise and beautifully formatted new application.

Volunteer Recognition Awards and Annual Holiday Luncheon

Each year faculty, staff, and volunteers gather to enjoy a festive holiday celebration for December Docent Day. The popular program includes a guest speaker, a volunteer recognition ceremony, and a lovely holiday luncheon. This year's special event took place on Monday 6 December.

The morning program featured John Larson, Museum Archivist, whose lecture was "Collecting with James Henry Breasted in Egypt." His talk was a fascinating account of Breasted's life and times as an Egyptologist, collector, and visionary.

The morning's activities continued with Volunteer Recognition Awards. Congratulations and bravo to this year's twenty-two award recipients!

5 Year Honorees

Barbara Storms Baird	Catherine Mardikes
Wanda Bolton	Robert Randolph
Janet Calkins	Helaine Staver
Hazel Cramer	Les Stermer
Mary Harter	Pamela Wickliffe

10 Year Honorees

Ruth Hyman	Agnethe Rattenborg
Sandra Jacobsohn	Patrick Regnery
Caryl Mikrut	Bernard Shelley

15 Year Honorees

Rebecca Binkley	Gordon Evison
Catherine Dueñas	Alice James

20 Year Honoree

Mary Shea

25 Year Honoree

Terry Friedman

30 Year Honorees

Muriel Nerad	Eleanor Swift
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Following the conclusion of the morning program, volunteers were joined by the faculty and staff of the Oriental Institute to enjoy a lovely luncheon at the Quadrangle Club. Our thanks and appreciation to Gene Gragg, Director of the Oriental Institute, for graciously underwriting this festive occasion and to Tim Cashion, Director of Development, for providing complimentary memberships to all the Volunteer Recognition Award recipients. We would also like to give a special note of thanks to Jean Grant for taking some wonderful photographs of the day's events.

Docent Days Become Volunteer Days; Docent Digest Becomes Volunteer Voice

Docent Day lectures and discussion sessions continue to attract a large and enthusiastic audience of volunteers. These monthly seminars provide a unique opportunity for volunteers to continue their education in a structured, interactive learning environment. These sessions have been an integral part of the Volunteer Program from the very beginning. As we turned the corner of the twenty-first century, a subtle yet important change took place to make these classes more inviting and inclusive for the entire volunteer corps. The name was changed from “Docent Day” to “Volunteer Day.” Along with this change, we changed the “Docent Digest” to the “Volunteer Voice.” These small changes have been well received by everyone as we reach out to include all docents and volunteers who continue to learn and work in various areas of the Institute and the Museum.

This year’s Volunteer Day program topics covered a broad spectrum of fascinating subject matter. Our thanks to Aaron Burke, Peter Dorman, Norman Golb, John Larson, Carol Meyer, Robert Ritner, Martha Roth, Emily Teeter, Joan Westenholtz, and Volunteer Sheldon Newman for their informative lectures, training sessions, and continued support of the Volunteer Program.

In addition to general areas of interest, three special training sessions were offered to acquaint docents and volunteers with the historical background and cultural uniqueness of ancient Persia. These sessions helped to prepare volunteers for the reopening of the Persian Gallery. Our appreciation to Abbas Alizadeh, Mary Shea, Matthew Stolper, Donald Whitcomb, and Karen Wilson for providing these special classes.



Volunteers Georgie Maynard and Masako Matsumoto enjoyed seeing each other during tea reception at President’s home. Photograph by Jean Grant

Sonnenschein Tea

On 10 January faculty, staff, and volunteers gathered for a lovely midwinter tea reception and “fireside chat” at the home of President and Mrs. Sonnenschein. Our guest speaker was Martha Roth, who spoke about the *Chicago Assyrian Dictionary* and the many complicated issues involving the production of a dictionary. Her talk broadened our understanding and appreciation for this enormous collaborative research effort taking place on the third floor of the Oriental Institute.

A special note of appreciation to Elizabeth Sonnenschein for hosting this special program for the past six years. Her hospitality, friendship, and interest in the Oriental Institute have meant so much to all of us. Beth, thank you for adding so much grace and dignity to the entire university community.

Peggy Notebaert Nature Museum and The Field Museum

On 8 November docents, volunteers, and museum staff members enjoyed a field trip to the



Professor Martha Roth speaks to volunteers about Assyrian Dictionary Project during January Tea at home of President and Mrs. Sonnenschein. Photograph by Jean Grant

Peggy Notebaert Nature Museum at the Chicago Academy of Sciences. The museum, at its dramatic new lakefront location, provided a magnificent backdrop to view and experience nature from both inside and out. Volunteer Services Coordinator Steve Bunyak greeted everyone and gave an informative overview of the museum exhibits. He also highlighted the building's architectural details and the many ecosystems surrounding this impressive structure. The warm weather was delightful, and all who attended appreciated the opportunity to explore the academy's state-of-the-art science and education center as well as lunch at the Butterfly Cafe.

On 13 March volunteers enjoyed an extraordinary Volunteer Day on location at The Field Museum. The morning program featured Professor Norman Golb who lectured on "The Dead Sea Scrolls: Their Jerusalem Origins and Their Public Importance." His talk was very insightful and helped everyone examine both the information as well as the historical scholarship surrounding these important manuscripts. Immediately following the lecture, the volunteers had the opportunity to view firsthand this thought-provoking exhibit. We would like to express our appreciation to Mary Ann Bloom, Bob Cantu, and the staff of The Field Museum for their assistance with this important collaborative program. It was a memorable field trip for everyone.

Interns

We were delighted this year to have the opportunity to work with three energetic and motivated interns, Emily Schuttenberg from the University of Chicago Laboratory Schools and David Jakubowski and Michael Tafel from the University of Illinois at Chicago. From administrative tasks to Outreach Programs, these energetic and creative interns contributed a great deal to the Volunteer Program.

MUSEUM

In Memoriam

This past year the Oriental Institute lost two devoted and loyal volunteers, George Junker and Peggy Kovacs. Their gifts of time, support, talents, and skills helped to enrich the Volunteer program, the Museum, and the Institute. They will be missed, and we will treasure their valuable contributions and years of service.

Docent Library

Under the careful guidance and supervision of Debbie Aliber, our Docent Librarian, the library flourished this past year. Our collection has continued to expand, aided by the many generous donations and contributions of faculty, staff, and volunteers. This year the library was reorganized by geographic area (Egypt, Iran, Israel, Mesopotamia, etc.). The books are now alphabetized by author within each area. This modification has made the library more user-friendly and facilitates the search for a subject of particular interest.

In Retrospect and Reflection

Throughout its thirty-four year history, the Volunteer Program has adapted well to changing times, while still maintaining the highest standards for its volunteers. We gratefully acknowledge the friendship and support of the faculty and staff of the Oriental Institute for making this possible. Throughout the years, they have been our teachers and mentors, continually sharing their wealth of knowledge, sparking our curiosity, and supplying countless resources for our continuing education. Their accessibility and involvement motivate and inspire the high level of docent and volunteer commitment throughout many vital areas of the Oriental Institute and the museum.

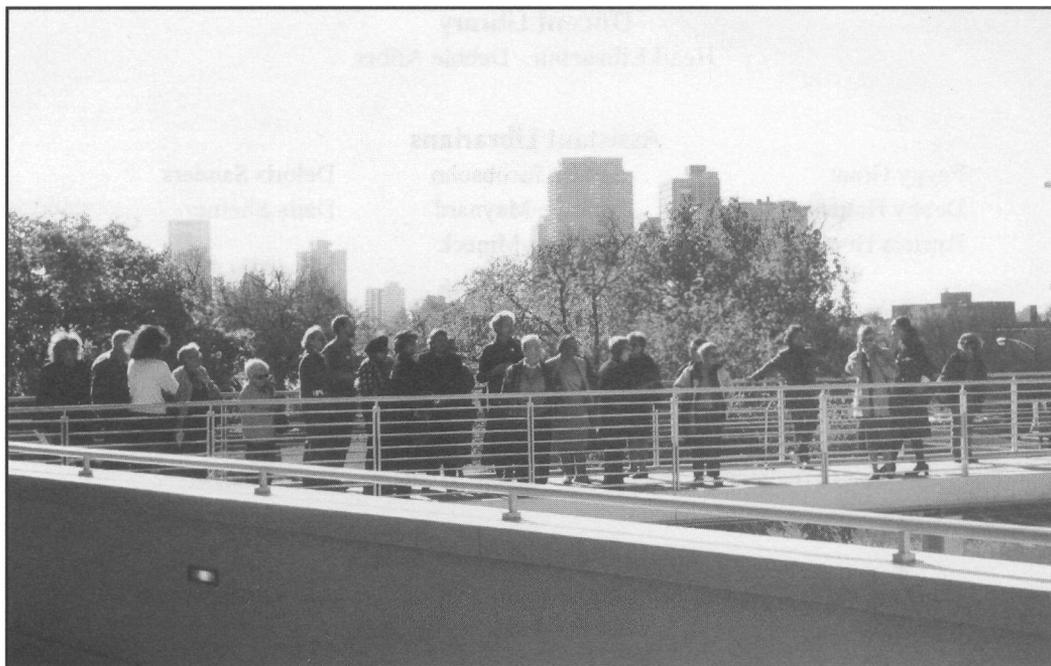
We would like to thank our colleagues in Museum Education — Judy Chavin, Education Programs Associate; Megan Kossiakoff, Education Programs Assistant; Carole Krucoff, Head of Education and Public Programs; Anna Rochester, School and Family Programs Coordinator; and Michelle Schwegmann, Education Programs Assistant, for their faithful support throughout this

past year. In a whirlwind of activity, they are the voice of reason and reassurance.

The new century provided a moment in time to reflect upon the Volunteer Program's past accomplishments while at the same time realistically set our vision for the program's future goals and direction in the twenty-first century. Preliminary plans are under way for a new program, Docent-on-Line, an interactive learning exchange through Internet access, which will link educators and students directly to a docent who will be able to answer their questions with the mere click of a computer mouse.



Volunteers enjoy chatting and reminiscing during Annual Holiday Luncheon at Quadrangle Club. Photograph by Jean Grant



Oriental Institute Docents and Volunteers visit "birdwalk" as part of special tour of newly opened Peggy Notebaert Nature Museum. Photograph by Jean Grant

Whether through in-house tours, outreach visits, or cyberspace access, the Oriental Institute Volunteer Program can now share its rich experience and knowledge with an expanded public audience.

The hard work and dedication of the volunteers continue to demonstrate how they are active contributing partners and valued human resources within the Institute's ongoing operation. Collectively and individually they are a rare and treasured asset.

Advisors to the Volunteer Program

Carlotta Maher Peggy Grant Janet Helman

Computer Laboratory

Irv Diamond
Irene Glasner

Nancy Gould
Peggy Grant

Richard Harter
Karen Terras

Conservation Laboratory

Vilma Basilissi

Courtyard

Teri Gillespie William Gillespie

Diyala Project

Jennifer Benedict
Richard Harter

Betsy Kremers
Helaine Staver

Joyce Weil
Carole Yoshida

MUSEUM

Docent Library
Head Librarian - Debbie Aliber

Assistant Librarians

Peggy Grant	Sandra Jacobsohn	Deloris Sanders
Debby Halpern	Georgie Maynard	Daila Shefner
Patricia Hume	Kathleen Mineck	

Epigraphic Survey and Chicago House
 Carlotta Maher Crennan Ray Elinor Smith

Göltepe/Kestel Project and Amuq Valley Regional Project
 Joan Friedmann Bud Haas Betsy Kremers Daila Shefner

Hittite Dictionary Project

Irv Diamond	Kathleen Mineck	Anne Schumacher
Irene Glasner	Denise Paul	

Honorary Volunteer-At-Large

Elizabeth Sonnenschein

Iranian Prehistoric Project

Janet Helman

Museum

Debbie Aliber	Mary Harter	Kitty Picken
Jane Belcher	Janet Helman	Rita Picken
Rebecca Binkley	Lee Herbst	Patrick Regnery*
Dorothy Blindt	Teresa Hintzke	Stephen Ritzel
Wanda Bolton	Patricia Hume	Adrienne Runge
Mylicent Buchanan	Nancy Huth	Evelyn Ruskin
Janet Calkins	Alice James	Laura Sanchez
David Covil*	George Junker†	Deloris Sanders
Hazel Cramer	Henriette Klawans	Larry Scheff
Joe Diamond	Nina Longley	Anne Schumacher
Erl Dordal	Jo Lucas	Daila Shefner
Tom Duda	Sherif Marcus	Helaine Staver
Margaret Foorman	Kay Matsumoto	Bernadette Strnad
Nancy Gould*	Georgie Maynard	Mari Terman
Bud Haas	Roy Miller	Karen Terras
Cissy Haas	Kathleen Mineck	Roxanne Volkmann
Debby Halpern	George Morgan	Carole Yoshida
Ira Hardman	Denise Paul	

*Please note that these names were inadvertently omitted from the 1998/99 *Annual Report*.

Museum Archives

Alison Carter	Sandra Jacobsohn	Helaine Staver
Hazel Cramer	Stephanie Reed	Carole Yoshida
Peggy Grant	Lillian Schwartz	
Patricia Hume	Mary Shea	

Museum Education and Family Programs

Debbie Aliber	George Junker†	Stephen Ritzel
Rebecca Binkley	Nina Longley	Deloris Sanders
Kristina Cooper	Kathleen Mineck	Karen Terras
Erl Dordal	Ila Patlogen	Carole Yoshida
Debby Halpern		

Outreach

Bernadine Basile	Janet Helman	George Morgan
Rebecca Binkley	Lee Herbst	Denise Paul
Richard Blindt	Jeanne Junker	JoAnn Putz
Mylicent Buchanan	MaryJo Khuri	Dawn Prena
Janet Calkins	Henriette Klawans	Stephen Ritzel
Hazel Cramer	Betsy Kremers	Evelyn Ruskin
Erl Dordal	Nina Longley	Deloris Sanders
Bettie Dwinell	Masako Matsumoto	Larry Scheff
Bud Haas	Georgie Maynard	Anne Schumacher
Cissy Haas	Robert McGuiness	Emily Schuttenberg
Debby Halpern	Pat McLaughlin	Michael Tafel
Ira Hardman	Caryl Mikrut	Karen Terras
Mary Harter	Roy Miller	Carole Yoshida
Richard Harter	Kathleen Mineck	Agnes Zellner

Photography Laboratory

Debbie Aliber Irene Glasner Mara Terras Carole Yoshida

Prehistoric Project

Diana Grodzins Andree Wood

Professional Consultant / Trainer

Sheldon Newman

Publications

Irv Diamond Kathleen Mineck

Readers for Hans Güterbock†

George Junker† Anne Schumacher

MUSEUM

Registrar's Office

Debbie Aliber
Leila Foster
Peggy Grant
Mary Grimshaw

Janet Helman
Lorrie Luther
Georgie Maynard
Ila Patlogen

Lillian Schwartz
Richard Watson
Peggy Wick
Lauren Zych

Substitute Suq Docents

Janet Helman Jo Jackson

Suq

Barbara Storms Baird
Muriel Brauer
Meg Dorman
Patty Dunkel
Peggy Grant

Ruth Hyman
Elizabeth Lassers
Georgie Maynard
Peggy Kovacs†
Agnethe Rattenborg

Rochelle Rossin
Jane Thain
Norma van der Meulen
Felicia Whitcomb

Suq Behind-the-Scenes Docent

Georgie Maynard

Suq Jewelry Designer

Norma van der Meulen

Suq Office and Stock Room

Georgie Maynard

Volunteers Emeritus

Elizabeth Baum
Charlotte Collier
Mary D'Ouille

Laurie Fish
Carol Green
Dorothy Mozinski

Eleanor Swift
Vida Wentz